

Privacy Policy

Effective Date: June 2024

This Privacy Policy explains how **Soulstice Miami** (“Company,” “we,” “our,” or “us”) collects, uses, and protects your personal information when you use our website (soulsticemiami.com) (the “Site” or “Website”) and related services. We take your privacy seriously and are committed to protecting your information. This Privacy Policy applies to information we collect from or about you through: Your use of the Site Your creation of an account through the Site (if this feature is available in the future) By using this Site, you consent to the collection and use of information as outlined in this Privacy Policy. If you do not agree with this policy, please do not use the Site.

1. Information We Collect

A. Information You Voluntarily Provide

When you interact with our Site or services, we may collect: Your first and last name Your email address Your phone number We may also collect information if you inquire about services or create an account through our Site (if available).

B. Information Collected Automatically

When you visit our Site, we automatically collect certain information (“Usage Information”), such as: Your IP address Your device type Browser type and operating system Pages you visit on our Site, the time and date of your visit, and the website you visited before coming to our Site We may also use cookies and similar technologies (such as pixels or tags) to improve Site performance, enhance security, and understand how visitors use our Site.

C. Analytics

We may use third-party services such as Google Analytics to collect information about Site usage (for example, how often users visit, which pages are viewed, and how users arrive at the Site). This information is used to improve our Site and services. For more information on opting out of Google Analytics tracking, visit: <https://tools.google.com/dlpage/gaoptout>.

2. How We Use Your Information

We use the information collected to: Provide, operate, and improve our services Respond to your inquiries Ensure the security and functionality of our Site Comply with legal and ethical obligations as a mental health provider

3. Disclosure of Information

We do not sell your personal information. We may share information only in the following circumstances: With service providers who assist us in operating our website or practice management (bound by confidentiality obligations) As required by law or regulation (for example, compliance with HIPAA or other applicable laws) To protect the rights, safety, or property of Soulstice Miami, our clients, or others

4. Data Security

We take reasonable measures to protect your personal information from unauthorized access, disclosure, or misuse. However, no method of transmission over the Internet or electronic storage is completely secure.

5. Your Rights

Depending on applicable law, you may have the right to: Request access to the personal information we hold about you Request corrections or updates to your information Request limitations on how we use or disclose your information (as permitted by law) Request a paper copy of this Privacy Policy

6. Children's Privacy

Our Site and services are not directed toward children under the age of 13, and we do not knowingly collect personal information from children.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The revised version will be posted on our Site with an updated effective date.

8. Contact Us

If you have any questions about this Privacy Policy or our privacy practices, please contact us at:

Soulstice Miami

Hayden Feinberg, MS, RMHCI

Email: soulsticemia@gmail.com

Phone: (786) 353-5761